



Sutherland Shire Carer Support Service Inc

'Caring for Carers'

ABN 67 860 764 301

SSCSS COMPLIMENTS/COMPLAINTS SLIP

SSCSS is committed to hearing your feedback both positive and negative to ensure that our service is delivered in a way that meets the needs of our carers.

We highly value any feedback that you may have, if you would like to offer any comments, suggestions about how we can improve the project or have any concerns or complaints

- Any complaint will be dealt with quickly and fairly.
- The manager will handle your complaint confidentially.
- You can choose to forward your complaint anonymously if preferred.

To make a compliment, complaint or suggestion to SSCSS you can either:

- ✚ Contact the manager directly by telephone on 02 9542 6292.
- ✚ Visit us at Stapleton Avenue Community Centre (appointment required)
- ✚ Email directly on office@ssccn.org.au
- ✚ Fax: 9542 6291
- ✚ Complete your feedback in writing and send it to:

Confidential
SSCSS Manager
3a Stapleton Ave, Sutherland NSW 2232

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

Thank you for your valuable feedback 😊

Address (and all correspondence) Stapleton Avenue Community Centre, 3a Stapleton Avenue,
Sutherland NSW 2232

Phone number: 9542 6292

Fax: 9542 6291

Email: tracy@ssccn.org.au